

From: [David Flude](#)
To: [John 3B](#)
Cc: [Lisa Purchase](#); [Admin](#); [Frank Van Bodegom](#); [John Ironside](#); [Keisha Lexon Law](#)
Subject: Re: May 13th update
Date: May 30, 2022 12:32:32 PM

Good afternoon John.

You have not been kicked to the curb. We have to address this and report to our regulator so no chance of it being ignored.

There was a covid event at my house & Lisa had a few days off but we have begun our review. My goal is to hear your concerns, ensure we followed our requirements and provided what you needed. We'll find out where the "issues" were and have a discussion with you. This is a very rare occurrence for us so we have to consider many issues while preparing.

You've made a number of points below - I'll provide insight on those as well.

Feel free to provide thoughts as you need to & I'll be in touch. As a reminder, this is a regulatory requirement so it won't be pushed aside.

Thank you, David.